

Office use only	
Primary Member Number	<input type="text"/>
Joint Member Number	<input type="text"/>
Date	<input type="text"/> / <input type="text"/> / <input type="text"/>

# Authorised Signatory(ies) (personal)

This signatory authority replaces any previous authority given in respect of the operation of the account(s) nominated below. Signatories must be correctly identified as per Qudos Bank policy.

## Primary Member details

Title	<input type="text"/>				
Full name	<input type="text"/>				
Member number	<input type="text"/>				
Current residential address	<input type="text"/>				
Town/suburb	<input type="text"/>	State	<input type="text"/>	Postcode	<input type="text"/>
Contact number	<input type="text"/>	Email	<input type="text"/>		

## Joint Member details (if applicable)

Title	<input type="text"/>				
Full name	<input type="text"/>				
Member number	<input type="text"/>				
Current residential address	<input type="text"/>				
Town/suburb	<input type="text"/>	State	<input type="text"/>	Postcode	<input type="text"/>
Contact number	<input type="text"/>	Email	<input type="text"/>		

## Signatory(ies) to sign on

	All accounts under Member number	Only specified accounts (listed below)
Account number(s)	<input type="text"/>	

## Signatory(ies) access

### Online Banking (please select one)

View-only access

Transaction access\*

### Debit Card

\*Transaction access allows the signatory(ies) unlimited access to transact on the funds in the nominated account/s.

## Signatory(ies) details

I/We authorise the following signatories (whose signatures appear below) to operate the above account(s):

Title

Full name

Member number

Date of birth

 

Current residential address

Town/suburb

State

Postcode

Contact number

Email

Title

Full name

Member number

Date of birth

 

Current residential address

Town/suburb

State

Postcode

Contact number

Email

This authority is to continue in full force and effect until the Qudos Bank receives notice in writing from me of its cancellation.

## Signing Authority

Please note: you must nominate any owner or signatory to sign if card access, or transaction access for online-banking is linked to the account(s).

Any one owner can sign

All owners must sign

Any two owners can sign jointly

## Signature of all Account Owners and Signatories

**I/We acknowledge I/we have read and accept the Privacy Notice.**

Name

Name

Signed

Signed

Date

Date

Name

Name

Signed

Signed

Date

Date

### Office use only

ID Documents Provided **Yes**

Cards ordered **Yes** **N/A**

Has each signatory been correctly identified **Yes**

Online IB set up **Yes** **N/A**

Have you loaded the signatory instructions in Phoenix **Yes**

View only access **Yes** **N/A**

Staff name

Date

Checked by

Date

Teller stamp

**Our commitment** - In handling your personal information, Qudos Bank is committed to complying with the Privacy Act 1988, the National Privacy Principles and the Mutual Banking Code of Practice. A copy of our Privacy Policy is available on request.

## Privacy Notice

This Privacy Notice sets out:

- › How and why we collect and use your information
- › How you may access your information held by us
- › What happens if you do not wish to provide us with information
- › Whether we provide your information to other entities
- › The availability of our Privacy Policy
- › When we can disclose certain information to a credit reporting body
- › How a credit reporting body may use your information
- › Whether we disclose your information overseas and if so, where
- › How you can contact us

### Types of information we collect

Personal information includes any information which may identify you, such as your name, date of birth, address, the number and ages of your dependants, and employment information. If you use our website or mobile applications, we may collect information about your location or activity, including IP address, use of third-party sites, and other user information.

Credit-related information means both:

- › Credit information, which is information which includes your identity; the type, terms and maximum amount of credit provided to you, including when that credit was provided and when it was repaid; repayment history information, financial hardship information (including information that any repayments are affected by a financial hardship arrangement), default information (including overdue payments); payment information; new arrangement information; details of any serious credit infringements; court proceedings information; personal insolvency information and publicly available information; and
- › Credit eligibility information, which is credit reporting information supplied to us by a credit reporting body, and any information that we derive from it

We refer to personal information and credit-related information collectively as 'information' in this document.

### Collection and use of your information

We collect and use your information to:

- › Provide you with membership benefits, financial services and products or information about those benefits, services and products
- › Provide you with information about financial services and products from 3rd parties we have arrangements with
- › Conduct market and demographic research in relation to the products and services you and other members acquire from us
- › To comply with legislative requirements and to prevent fraud and other criminal activities

- › Establish your eligibility for a loan
- › Establish your capacity to repay a loan
- › Protect the safety and security of our staff and visitors

The law also requires us to collect and hold your information:

- › For our register of members under the Corporations Act
- › To verify your identity under the AML/CTF Act
- › To assess your capacity to pay a loan under the National Consumer Credit Protection Act

### How we collect information

We will collect information about you and your financial position from you directly (including in application forms and during our communication with you).

When you apply for a loan, we will collect information about your credit history (including previous applications for credit as well as your repayment history) from a credit reporting body.

We may also collect information about you from other people and organisations, for example, your representatives, your employer and service providers, including to prevent fraud.

We may, from time to time, collect sensitive information about you including your health information if you disclose this to us during your communications with us (e.g. as part of a hardship application or during a phone call with us).

If you give us information about someone else (e.g. a joint borrower or guarantor), please show them a copy of this Notice so they may understand how their information may be used or disclosed by us in connection with your dealings with us.

### What if you don't wish to provide us with information?

If you do not give us the information we require, we may not be able to admit you to membership or provide you with the financial products and services you applied for.

### How you can access your information

You can request access to your information at any time.

### Providing your information to credit reporting bodies

The credit reporting body we disclose information to is Equifax Australia (Equifax).

If you do not make your repayments when they fall due or commit a serious credit infringement, we may disclose this to Equifax.

Any information we provide to Equifax will be included in reports provided to credit providers to help them to assess your creditworthiness.

We may disclose the following to Equifax:

- › The fact that you have applied for a loan
- › Details of the loan, when approved
- › When payments are due
- › Your repayment history with us
- › Whether you have entered into a financial hardship arrangement (either with us or some other third party)

You can ask Equifax not to use your information for pre-screening of direct marketing by a credit provider. You can also ask them not to use or disclose your information if you reasonably believe that you have been or are likely to be a victim of fraud.

Equifax's policy on the management of information is available at [equifax.com.au](https://equifax.com.au).

You can contact Equifax by:

**Phone:** 1300 762 207

**Mail:** Level 15/100 Arthur Street, North Sydney NSW 2060

### Providing your information to other entities

We disclose your information to other entities.

We can disclose your information to:

- > Entities that verify identity
- > Providers of payments and card services, when you make a transaction using a payment service or a card
- > Lawyers, conveyancers, accountants, brokers, agents and other service providers who represent you and/or provide services to you
- > Contractors for statement printing and mail out, card production, market research or direct marketing
- > Affiliated product and service suppliers to provide information to you about their services and products
- > Credit reporting bodies and other financial institutions that have previously lent to you
- > Persons you use as referees
- > Any person who introduces you to us
- > Your employer
- > Your joint borrower(s), account holder(s) or signatories
- > For property loans – property valuers, insurers and online property exchange networks for electronic conveyancing (PEXA)
- > Mortgage documentation service
- > Trustees and managers of securitised loan programs
- > Any guarantor or proposed guarantor of a loan
- > Debt collection agencies, lawyers, process servers, our auditors
- > Qantas Airways Limited for awarding Qantas Points
- > Organisations that help identify illegal activities and prevent fraud

We will also disclose your information to law enforcement and government agencies as required by law.

### Our Privacy Policy

Our Privacy Policy is available at [quodosbank.com.au/support/legal/privacy](https://quodosbank.com.au/support/legal/privacy).

The Policy contains information about:

- > How you can access your information
- > How you can seek correction of your information
- > How you can make a complaint and how we will deal with it
- > How we manage your credit-related personal information

### Disclosure to overseas recipients

We may disclose your information to the United Kingdom if you make online purchases using a Visa debit or credit card as part of the Visa Secure and EFTPOS Secure service.

We may also disclose your information overseas if you request us to arrange an international funds transfer (more information will be provided when you make such a request).

However, if we do disclose this information outside Australia, we will do so on the basis that the information will be used only for the purposes set out in this document.

### How to contact us

To request access or seek correction of your information, make a complaint or for any other privacy inquiry, please contact us:

In person at one of our branches

**By calling us** on 1300 747 747

**By email** at [privacy@quodosbank.com.au](mailto:privacy@quodosbank.com.au)

**In writing** to Qudos Bank Privacy Officer, Locked Bag 5020 Mascot NSW 1460