

Loan (personal)

Application

Office use only Application Number
First Borrower Customer Number
Joint Borrower Customer Number

Amount applying for \$.00
Purpose of loan	

Loan details

Loan term (1-7 years) Qantas Frequent Flyer number* Repayment Frequency Repayment Source	Top up o *Qantas Points Cayou'll need to cor	nplete an online application forn Fortnightly	e) Special Secured Personal Loan (vehicle, boat, caravan) Overdraft tly a Member of the Qantas Frequent Flyer program, available at qantas.com/joinffqudos Monthly ew Qudos account required
nepayment Source	External		ew Quaos account required
	BSB Name of	Accou	int
Personal loan secured - details of security (if applicable)	Make Model	Year	
Purchase price	\$.00	
Deposit or Trade	\$.00	



First applicant details

This is the borrower who will receive Qantas Points where a Qantas Points product has been selected.

Title Full name Member number Current residential address Town/suburb Contact number	Date of birth / / State Postcode Email
How long have you lived at this address? At this address, are you	Years Months Own Buying Renting Boarding Living with parent(s) Rent free accommodation
Number of dependents (including spouse) Marital status	Age(s) Married Defacto Seperated Single
Current employment details	Employer Position Full time Permanent Part time Casual Unemployed Self employed Contractor Retired Student Other Date commenced / /
Previous employment details (if current is less than 2 years)	Employer Position Unemployed Full time Permanent Part time Casual Unemployed Self employed Contractor Retired Student Other Date commenced / / Date concluded (if unemployed)
Income	Salary/income \$.00 Frequency Weekly Fortnightly Monthly Annually Is this before or after tax? Other income (please specify)



Joint applicant details

Are you the partner/spouse of the first applicant Title Full name Member number Current residential address Town/suburb Contact number	Yes No Date of birth / / State Postcode Email
How long have you lived at this address? At this address, are you	Years Months Own Buying Renting Boarding Living with parent(s) Rent free accommodation
Number of dependents (including spouse) Marital status	Age(s) Married Defacto Seperated Single
Current employment details	Full time Permanent Part time Casual Unemployed Self employed Contractor Retired Student Other Date commenced / /
Previous employment details (if current is less than 2 years)	Employer Position Full time Permanent Part time Casual Unemployed Self employed Contractor Retired Student Other Date commenced / / Date concluded (if unemployed)
Income	Salary/income \$.00 Frequency Weekly Fortnightly Monthly Annually Is this before or after tax? Other income (please specify)



Assets and Liabilities

Assets				
Description	Details	Estimated Value		
Property		\$		
Property		\$		
Property		\$		
Motor vehicle		\$		
Motor vehicle		\$		
Personal Effects/Contents		\$		
Savings Account		\$		
Savings Account		\$		
Savings Account		\$		
Superannuation		\$		
Superannuation		\$		
Other Investments/Shares		\$		

Liabilities

Description	Monthly Payments	Facility Limit	Outstanding Balance	Where is the account held?
Home loan	\$	\$	\$	
Home loan	\$	\$	\$	
Home loan	\$	\$	\$	
Personal loan	\$	\$	\$	
Personal loan	\$	\$	\$	
Car Loan/Lease/Hire Purchase	\$	\$	\$	
Credit card	\$	\$	\$	
Credit card	\$	\$	\$	
Credit card	\$	\$	\$	
Overdraft	\$	\$	\$	
Other (specify)	\$	\$	\$	
Other (specify)	\$	\$	\$	



General expenses		
Description		Monthly Payments
Food & groceries		\$
Clothing		\$
Communications (phones, internet)		\$
Subscription services (e.g. Foxtel, Netflix)		\$
Car costs (registration, green slip, services)		\$
Travel costs (train, bus, petrol)		\$
Electricity & Gas		\$
Land Rates and/or Strata fees		\$
Water rates		\$
Car Insurance		\$
House Insurance		\$
Life Insurance		\$
Health Insurance		\$
Gym		\$
Other (specify)		\$
Do you expect any significant changes to your financial situation in the next 12-24 months?	No	Yes (please provide details)

Establishment Fee

An Establishment fee of \$150 applies to our personal loans and overdrafts. If you applied for an overdraft, we will debit the fee from your overdraft account when it is established.

For all other personal loans, please let us know how you'd like to pay the fee: Charge the fee from my Qudos Bank account:

Finance the fee on top of the loan

Debit the fee from my loan proceeds



Important information and Declarations

Consent to electronic communications

By submitting this application, you consent to receiving notices, statements, disclosures, and other documents and communications in relation to this loan and your Qudos Bank savings account, and any other loans or other products or accounts you have with us or may have in the future from Qudos Bank electronically.

You acknowledge that:

- > we may no longer send paper copies of notices and other documents to you;
- > we may send notices and other documents to you by email, or by emailing you to notify you that the document is displayed on, and can be retrieved from, a website;
- you need to check your email account regularly for notices and other documents from us; and
- you can withdraw your consent to receiving notices and other documents electronically at any time by contacting us.

We will send electronic communications to the email address for service you have nominated in this application.

Becoming a Member of Qudos Bank

Qudos Bank is 100% customer-owned, which means our customers and owners are the same. We exist for the benefit of our customers and community, not for making profit for the benefit of shareholders. (If you are not already a Member)you will become a shareholder (i.e. a 'Member') of Qudos Bank if your loan application is approved.

Notice of AGMs and Directors Elections

Notices are important because they inform you about matters in relation to which you may wish to attend AGMs, for example, voting on Directors Elections and any special resolutions.

We encourage all Members to attend AGMs as this enables you to participate in the governance of Qudos Bank and its future direction. It's your opportunity as our owners to ask questions about, and comment on, the management of Qudos Bank, its financial standing and performance. You can also ask the auditor of Qudos Bank questions about the conduct of the audit of Qudos Bank and the preparation and content of the auditor's report.

You can have your say by voting on any proposal to amend the constitution of Qudos Bank or on any other matter in relation to the management of Qudos Bank. If you can't attend in person, you can appoint a proxy to attend and vote for you at the meeting.

We will always provide notice of AGMs and Directors Elections through a variety of different electronic means, for example, on our website and in Online Banking. And we'll also publish a notice of meeting in The Australian newspaper and in our branches around Australia. If you have an email address registered with us, we will also email you a notification alert about the AGM and voting process, and where you can go to obtain further information. If you would like to receive an individual notice in the mail, please send us a Secure Mail or call us on 1300 747 747.

If you don't elect to receive individual notice, we're not required to send a paper notice to you. However, you can change your mind at any time, just let us know and we'll change your preferences in our systems.

Constitution and Annual Reports

You can obtain our Constitution and Annual Reports from our website at qudosbank.com.au/about-us/corporate-information/. Our annual reports contain information about our financial position and performance, how efficiently we are being managed and any financial risks we may face. We will not send you our financial reports unless you ask us to.

Disclosure documents

If your loan application is approved, we will open a Qudos Bank savings account in your name with a linked Visa Debit card and online banking. You should read our Financial Services Guide and Terms and Conditions for Savings Accounts and Payment Services carefully. These documents are available on our website at gudosbank.com.au/support/legal/.

We will provide disclosure documents and statements in connection with your savings account electronically by making them available on our website at qudosbank.com. au/support/legal/ or in Online Banking.

By submitting this application, you consent to Qudos Bank giving you disclosure documents and statements in connection with your savings account by making them available on our website or in Online Banking. If you wish to opt out of receiving disclosure documents and statements via our website or Online Banking, let us know within 7 days by calling us on 1300 747 747.



Privacy Notice and Credit Report

Qudos Bank's Privacy Notice and Privacy Policy sets out how we collect, use and disclose your personal and credit information. I confirm that I have read and understood Qudos Bank's Privacy Notice and Privacy Policy, and I consent to the use and disclosure of my personal and credit information as set out in the Privacy Notice and Privacy Policy.

Primary ap	pplicant	Joint appli	icant (if applicable)
Name		Name	
Signed		Signed	
Date		Date	/ /

Electronic identification verification

The Anti-Money Laundering and Counter-Terrorism Financing Act 2006 requires Qudos Bank to verify your identity before providing you with any of our financial services. We verify your identity through a third party service provided by Equifax Australia, whose Privacy Policy is available here.

I understand and agree that:

- > The personal information that I provide may be disclosed to an organisation, including a credit reporting body, document issuer or official record holder, to verify my identity;
- > The organisation will give Qudos Bank a report of whether or not the information Qudos Bank holds matches information held by the organisation; and
- > If Qudos Bank uses these methods and is unable to verify my identity in this way, Qudos Bank will let me know and may also, if required, use information about my Australian Passport, state or territory driver licence, Medicare card, citizenship certificate, birth certificate and any other identification documents to match those details with the relevant registries using third party systems and to record the results of that matching. I confirm that I have read and understood Qudos Bank's Privacy Notice and Privacy Policy, and I consent to the use and disclosure of my personal and credit information as set out in the Privacy Notice and Privacy Policy.

Primary ap	oplicant	Joint appli	icant (if applicable)
Name		Name	
Signed		Signed	
Date	1 1	Date	/ /



Declarations

Information provided in this application

I declare and warrant that the details of my financial position provided in this application are true, complete and accurate in all respects.

I acknowledge that Qudos Bank is basing its decision on whether or not to approve the loan on the details provided in this application.

Membership and other products (If you are not already a Member)

If my loan application is approved, I agree to apply for membership of Qudos Bank and for a general savings account with a linked Visa Debit card and online banking.

I agree to be bound by the Qudos Bank Constitution and acknowledge that I have read and received the Qudos Bank Financial Services Guide and Terms and Conditions for Savings Accounts and Payment Services available from our website at qudosbank.com.au/support/legal/.

(If applicable) I also acknowledge that I have read and received the Qantas Points Banking Rewards Program Terms and Conditions (available from our website at qudosbank.com.au/support/legal/).

Electronic signature

I acknowledge that if my loan application is approved, I will be required to sign the home loan contract electronically.

Primary applicant		Joint applicant (if applicable)		
Name		Name		
Signed		Signed		
Date	1 1	Date		

Your personal loan checklist

Thank you for your application. To help us to process your application as quickly as possible, please include the following documents for all borrowers with your completed form.

follo	following documents for all borrowers with your completed form.				
	Income				
	Wages	if not with Qudos Bank, 3 most recent payslips, or last PAYG payment summary and letter from your employer confirming your employment.			
	Self employed	> last 2 tax returns (personal & business).			
	Retired	> Centrelink or Superannuation income statement.			
	Rental Income	> Real Estate Agent confirmation letter.			
	Assets				
	Savings	> if not with Qudos Bank, most recent statement of account.			
	Liabilities				
	Loans/credit cards	> if not with Qudos, most recent 3 months worth of statements.			
	PLEASE NOTE: Additional infor	rmation may be required during the application process.			
	Send your application and documents to Locked Bag 5020 Mascot NSW 1460, fax to 02 9582 3309 or visit your nearest branch. If you need any help or have any questions, call 1300 747 747 or email us at lending@qudosbank.com.au				



Privacy Notice

This Privacy Notice sets out:

- > How and why we collect and use your information
- > How you may access your information held by us
- > What happens if you do not wish to provide us with information
- > Whether we provide your information to other entities
- > The availability of our Privacy Policy
- > When we can disclose certain information to a credit reporting body
- > How a credit reporting body may use your information
- > Whether we disclose your information overseas and if so, where
- > How you can contact us

Types of information we collect

Personal information includes any information which may identify you, such as your name, date of birth, address, the number and ages of your dependants, and employment information. If you use our website or mobile applications, we may collect information about your location or activity, including IP address, use of third-party sites, and other user information.

Credit-related information means both:

- Credit information, which is information which includes your identity; the type, terms and maximum amount of credit provided to you, including when that credit was provided and when it was repaid; repayment history information, financial hardship information (including information that any repayments are affected by a financial hardship arrangement), default information (including overdue payments); payment information; new arrangement information; details of any serious credit infringements; court proceedings information; personal insolvency information and publicly available information; and
- > Credit eligibility information, which is credit reporting information supplied to us by a credit reporting body, and any information that we derive from it

We refer to personal information and credit-related information collectively as 'information' in this document.

Collection and use of your information

We collect and use your information to:

- Provide you with membership benefits, financial services and products or information about those benefits, services and products
- > Provide you with information about financial services and products from 3rd parties we have arrangements with
- > Conduct market and demographic research in relation to the products and services you and other members acquire from us
- > To comply with legislative requirements and to prevent fraud and other criminal activities
- > Establish your eligibility for a loan
- > Establish your capacity to repay a loan
- > Protect the safety and security of our staff and visitors

The law also requires us to collect and hold your information:

- For our register of members under the Corporations Act
- > To verify your identity under the AML/CTF Act
- > To assess your capacity to pay a loan under the National Consumer Credit Protection Act

How we collect information

We will collect information about you and your financial position from you directly (including in application forms and during our communication with you).

When you apply for a loan, we will collect information about your credit history (including previous applications for credit as well as your repayment history) from a credit reporting body.

We may also collect information about you from other people and organisations, for example, your representatives, your employer and service providers, including to prevent fraud.

We may, from time to time, collect sensitive information about you including your health information if you disclose this to us during your communications with us (e.g. as part of a hardship application or during a phone call with us).

If you give us information about someone else (e.g. a joint borrower or guarantor), please show them a copy of this Notice so they may understand how their information may be used or disclosed by us in connection with your dealings with us

What if you don't wish to provide us with information?

If you do not give us the information we require, we may not be able to admit you to membership or provide you with the financial products and services you applied for.

How you can access your information

You can request access to your information at any time.

Providing your information to credit reporting bodies

The credit reporting body we disclose information to is Equifax Australia (Equifax).

If you do not make your repayments when they fall due or commit a serious credit infringement, we may disclose this to Equifax.

Any information we provide to Equifax will be included in reports provided to credit providers to help them to assess your creditworthiness.

When you have a loan with us, we may disclose the following to Equifax:

- > The fact that you have applied for a loan
- > Details of the loan, when approved
- > When payments are due
- > Your repayment history with us
- > Whether you have entered into a financial hardship arrangement



You can ask Equifax not to use your information for prescreening of direct marketing by a credit provider. You can also ask them not to use or disclose your information if you reasonably believe that you have been or are likely to be a victim of fraud.

Equifax's policy on the management of information is available at <u>equifax.com.au</u>.

You can contact Equifax by:

Phone: 1300 762 207

Mail: Level 15/100 Arthur Street, North Sydney NSW 2060

Providing your information to other entities

We disclose your information to other entities. We can disclose your information to:

- > Entities that verify identity
- > Providers of payments and card services, when you make a transaction using a payment service or a card
- > Lawyers, conveyancers, accountants, brokers, agents and other service providers who represent you and/or provide services to you
- Contractors for statement printing and mail out, card production, market research or direct marketing
- > Affiliated product and service suppliers to provide information to you about their services and products
- > Credit reporting bodies and other financial institutions that have previously lent to you
- > Persons you use as referees
- > Any person who introduces you to us
- > Your employer
- > Your joint borrower(s), account holder(s) or signatories
- For property loans property valuers, insurers and online property exchange networks for electronic conveyancing (PEXA)
- > Mortgage documentation service
- > Trustees and managers of securitised loan programs
- > Any guarantor or proposed guarantor of a loan
- Debt collection agencies, lawyers, process servers, our auditors
- > Qantas Airways Limited for awarding Qantas Points
- > Organisations that help identify illegal activities and prevent fraud

We will also disclose your information to law enforcement and government agencies as required by law.

Our privacy policy

Our Privacy Policy is available at <u>qudosbank.com.au</u>. The Policy contains information about:

- > How you can access your information
- > How you can seek correction of your information

Disclosure to overseas recipients

We may disclose your information to the United Kingdom if you make online purchases using a Visa debit or credit card as part of the Visa Secure and EFTPOS Secure service.

We may also disclose your information overseas if you request us to arrange an international funds transfer (more information will be provided when you make such a request).

However, if we do disclose this information outside Australia, we will do so on the basis that the information will be used only for the purposes set out in this document.

How to contact us

To request access or seek correction of your information, make a complaint or for any other privacy inquiry, please contact us:

In person at one of our branches

By calling us on 1300 747 747

By email at privacy@qudosbank.com.au

In writing to Qudos Bank Privacy Officer, Locked Bag 5020 Mascot NSW 1460

